

The documents required for ticket refund;

- * Itinerary Ticket/E-Ticket; (passenger's name according to passport)
- * Receipt of your air ticket; (all fare included)
- * Copy of the front page of your passport which contains your personal information
- * The original boarding pass or the e-boarding pass; and
- * A copy of Bank Account

All original document of air ticket, air ticket's receipt, boarding pass, a copy of passport and a copy of bank account must signed by the student with blue pen.